



One Financial Markets is the trading name of C B Financial Services Ltd, a company registered in England with company number 6050593.

C B Financial Services Ltd is authorised and regulated by the Financial Conduct Authority in the UK (under firm reference number 466201) and the Financial Services Board in South Africa (with foreign FSP number 45784).

INTRODUCTION

C B Financial Services Ltd t/a One Financial Markets (referred to herein as “we”, “us” or “our”) is committed to treating its customers fairly and when executing orders on your behalf in relation to financial instruments, will take reasonable steps to achieve what is called “best execution” of your orders. This means that we will have in place a policy and procedures which are designed to obtain the best possible execution result, subject to and taking into account the nature of your order(s) and the market(s) in question and which provides, in our view, the best balance across a range of sometimes conflicting factors.

Our commitment to provide you with “best execution” does not mean that we owe you any fiduciary responsibilities over and above the specific regulatory obligations placed upon us or as may be otherwise contracted between us.

This policy explains how your orders and trades are managed and executed and the factors that can affect that execution.

We currently offer standard trading accounts and Electronic Communication Network (“ECN”) accounts on the MT4 platform.

By trading with us you consent to your orders being executed as described herein.

PART ONE: SUMMARY OF IMPORTANT POINTS

1. We provide products and services to you that are off-exchange transactions (‘OTC contracts’) and deal with you as principal. This means that trades are non-transferable and if you open a position with us you must close it with us.
2. Your orders are executed on our trading platform exclusively, and not on any exchange or other external execution venue. In relation to our ECN offering your orders are executed via our trading platform with external liquidity providers.
3. Placing an order on our platform does not guarantee that a trade will be entered into.
4. In times of volatile markets, the price that a trade is executed at may be less favourable to you than the one shown on our platform at the time you placed your order.
5. In certain circumstances, any specific instructions from you may prevent us from taking the steps that we have designed and implemented in our execution policy to obtain the best possible result for the execution of those orders, in respect of the elements covered by those instructions.

PART TWO: EXECUTION FACTORS

Our policy is based on offering the best possible outcome for you based upon the following main criteria:

- Price
- Speed of execution
- Cost of execution
- Likelihood of execution and size of order

Price (this is assigned the highest degree of importance)

Prices shown on our trading platform are based on the prevailing market prices of the relevant underlying instrument that we receive from our multi-contributor price feed sources. These prices are filtered to eliminate rogue and stale prices and are generated electronically by our platform and therefore may differ from the underlying instrument. We may also adjust the price to take into account factors such as liquidity, dividend amounts, financing charges (see “Interest” below) or other relevant factors. We undertake to provide competitive spreads on these prices on a continuous basis but cannot guarantee that the prices we quote will always be more aggressive than those quoted by other firms.

Importantly, the price at which you place your order may differ to the price your trade is executed at if there is a price fluctuation between the time you place your order and the time we receive and process it. This is commonly known as ‘slippage’ or ‘gapping’ and is not a result of intervention on our part but a consequence of a number of possible factors such as market open/close times, trading breaks, poor internet connection or general volatility in the underlying market.

The outcome of these movements can be either positive or negative, depending on your type of order:

- All Stop Orders (i.e., Buys and Sells) are subject to negative slippage at all times
- Limit Orders are subject to positive slippage at market open

We provide 'indicative' or 'minimum' spreads on our website but offer variable spreads on all our products. This means that in times of illiquidity, including but not limited to, market open, market close, economic data, natural disasters and other force majeure events you may see greater fluctuations and our spreads may widen due to the underlying market conditions.

Finally, there may be rare occasions where we are unable to show prices on our platform due to circumstances beyond our control. Please refer to the Terms and Conditions for more information.

Speed of Execution (this is assigned very high importance)

Wherever possible, trades are executed automatically via our 'Virtual Dealer' with no dealing desk intervention. This results in the fastest possible execution. However, there are some circumstances when this is not possible and the order will have to be executed manually. This occurs when:

- the size of your order is greater than certain preset parameters based on underlying market liquidity
- the price quoted is outside certain preset parameters and is therefore deemed materially incorrect
- the underlying market is illiquid relative to the size of your order
- important data is being released

Cost of Execution (this is assigned high importance)

We commit to being entirely transparent in relation to all costs associated with your trading:

Spread increases

In the event you have been introduced to us by a third party you may receive slightly wider 'minimum' spreads than those published on our website which may be repaid to the Introducing Broker or Agent. Full details of this can be provided on request.

Commission

In relation to our standard accounts we do not charge commission but we may charge you a fixed 'per million' fee on your ECN account depending on the service you require.

In the event you have been introduced to us by a third party we may charge you a commission that is repaid in full to the Introducing Broker or Agent. Full details of this can be provided on request.

Any commission charges applied to your account will be advised to you in advance of your trading.

Interest

Open positions held in FX or indices and held overnight may incur financing fees which will be debited or credited (as applicable) to your account at the close of the day. Please see the FAQs section on our website for more information and examples of how the charge is calculated.

Interest Free Accounts

In certain circumstances we are able to offer 'interest free' accounts. This is subject to status and terms and conditions apply. Please contact us for more information.

Corporate Actions

Dividend adjustments are made in relation to indices and are paid on net positions only. The funds will be debited or credited (as applicable) to your account at the close of business on the ex-dividend date. Please see the FAQs section on our website for more information and examples of how the dividend is calculated.

Likelihood and Size of Order (this is assigned high importance)

We can commit that if the underlying market has sufficient liquidity and there is a price available against which we can offset your trade, we will make a market.

PART THREE: ORDER TYPES

Market Orders

An order placed by you to buy or sell a set number of derivatives immediately, at the best available price.

Limit Orders

An order placed by you to buy (Buy Limit) or sell (Sell Limit) a set number of derivatives at a specified price or better. To remove a limit order you can either select an expiry or manually cancel it.

Stop Orders

An order placed by you to buy (Buy Stop) or sell (Sell Stop) a set number of derivatives when its price reaches a particular point. Once the price is reached, it becomes a Market Order. You can also set Stop Loss or Take Profit orders at the time you place your order. Stop Orders are subject to negative slippage.

Trailing Stops

An order that can only be placed when an open position has a floating profit. The order is attached to your open position and is set at a fixed distance away from the opening price. If the market moves in your favour the stop price moves as per the predefined distance from the price. If the market moves against you the stop remains at its last profitable trailing price to ensure a profit is locked in.

Contingent Orders

A Limit or Stop Order that is attached to a currently 'working' Limit or Stop Order. The Contingent Order will only start 'working' once the original Stop or Limit Order has been executed.

PART FOUR: LIQUIDATIONS

There are some circumstances where an open position(s) on your account may be closed without instruction from you. Positions will be closed automatically when the Equity / Margin ratio of your account reaches the predetermined liquidation level.

For more information about E/M ratios and the liquidation process please read our Liquidation Procedures.

PART FIVE: POST EXECUTION INTERVENTION

There are some circumstances when trades on your account may be manually adjusted by us. We monitor all trading activity and in the event it is identified that you are actively using scalping, straddling or other strategies designed specifically to take advantage of our systems and/or price feeds we may reverse trades and any associated profit or loss. For the avoidance of doubt, placing pending orders either side of the market prior to market news is regarded as scalping and would be such a trading style.

While we do not prohibit any particular trading approach if it is your intention to adopt a style that looks to take advantage of internet latencies, delayed prices or by targeting tick fluctuations through high volumes of transactions we suggest you choose our ECN offering from the outset.

PART SIX: MONITORING AND REVIEW OF POLICY

We will regularly monitor and review the effectiveness of this policy and amend it as necessary.